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1. TCA (Transnational Cooperation Agreement)

1.1. EqualSET project

equalSET is the name of our project: **Equal** refers to the community initiative while **SET** means Social Economy Team.

The **team** is a new partnership who has identified common purposes, established shared values and defined a common direct strategy. The common interests can be summarised as follows:

- Professional integration of social groups in risk of exclusion;
- Integrated services of employment;
- Collaboration of public and private institutions for addressing problems of social exclusion in the labour market;
- Promotion of the *enterprises set up* culture as an alternative to steady jobs;
- To search for the best conditions for integration into the labour market of groups in risk of social exclusion;
- To be in harmony with the environment;
- Mainstreaming of the obtained results at a public/private level.

EqualSET partners: National DP's

- Aktív Műhely: Hungary
- Te.Se.O (Terzo Settore Ogliastro): Italy
- Grândola em Rede para a Inserção: Portugal
- Iniciativas Socioeconómicas de Jarama (ISE Jarama): Spain

1.3. EqualSET objectives:

GENERAL OBJECTIVES

1. To design the better conditions for the development and strengthening of a social economy company, taking into account the realities of the different countries, identifying new prospect employment sources and analyzing both structural and business aspects.
2. To identify and/or define the better conditions both for labour integration in social economy companies of workers belonging to groups in risk of exclusion, and keeping the job post.

3. To reflect the social sector on the model of financing, according the pertaining groups in risk of exclusion.

SPECIFIC OBJECTIVES

1. To get to know and compare in the different countries the basis for the setting up of a social economy company, including : legislation, organizational opportunities, social, economic and financial advantages, etc.
2. To identify the better conditions for setting up a social economy company.
3. To identify in the different countries, the possible barriers to the development of a social economy company, and to propose possible solutions in order to overcome them.
4. To identify the better trade lines for a social economy company, taking into account the differences of each country.
5. To get to know and to compare the reality of the different countries, of the labour integration of the groups in risk of exclusion also social economy companies.
6. To identify the possible barriers that specifically affect the labour integration of women in any group in risk of exclusion.
7. To identify the better conditions for the labour integration of these groups, defining their working conditions, the necessary support both within the company (work coach, for example), and the necessary complementary services (child day care centers in order to facilitate the work integration of women in any group in risk of exclusion).
8. To define a Labour Integration Pathway that is common to all the countries.
9. To identify the State practices of financing and the companies of the social sector.
10. To define a model of possible relationship between State/companies and the institutions involved in the social field (social economy companies and social institutions)

1.4. Expected products

The expected products for the different national DPs are as follows:

§ A Guide for the setting up of social economy companies, including, among others, the following aspects:

o Common development of the “list of services” of social economy companies that, without forgetting trade unions’ aspects, develop the commitment of the company to

the worker, according to his/her support needs for keeping the job post.

o A Guide of “best business practices” in order to facilitate the labour integration of groups in risk of social exclusion, focusing specially on women belonging to any kind of group in risk of exclusion.

§ Definition of a pathway for labour integration, that is common to all partners and for all groups in risk of exclusion, containing the needs of women belonging to groups in risk of exclusion, including also the following aspects:

o A Decalogue of European recommendations on legislative and financing level: measures favouring the development of social economy companies, and on the financing of the State and the companies to the social sector.

o A Decalogue of recommendations at an European level on legislative measures favoring the labour integration of groups in risk of exclusion with special focus on women belonging to any of these groups.

§ Creation of a web site, allowing and facilitating : communication between the partners, spreading the works of the Project, and possible consultation of other projects related to the subject.

§ Evaluation of processes, procedures and results of the Project.

1.5. EqualSET Activities

Name of the activity	Description
1. Guide for the setting up of social economy products	o Common development of the “list of services” of social economy companies that, without forgetting trade unions’ aspects, develop the commitment of the company to the worker, according to his/her support needs for keeping the job post. o A Guide of “best business practices” in order to facilitate the labour integration of groups in risk of social exclusion, focusing specially on women belonging to any kind of group in risk of exclusion.
2. Pathway for labour integration	that is common to all partners and for all groups in risk of exclusion, containing the needs of women belonging to groups in risk of

	exclusion, including also the following aspects: o A Decalogue of European recommendations on legislative and financing level: measures favouring the development of social economy companies, and on the financing of the State and the companies to the social sector. o A Decalogue of recommendations at an European level on legislative measures favoring the labour integration of groups in risk of exclusion with special focus on women belonging to any of these groups.
3. Web site	Creation of a web site, allowing and facilitating : communication between the partners, spreading the works of the Project, and possible consultation of other projects related to the subject.
4. Exchange and visits	§ Creation of a web site, allowing and facilitating : communication between the partners, spreading the works of the Project, and possible consultation of other projects related to the subject.
5. Evaluation	In the domain of transnational activities of EQUAL C.I. , the Transnational Network has planned to carry out an internal ongoing Assessment and Monitoring process, which will take into account activities carried out within the network in order to improve its way of working.

1.6. Time schedule

Transnational meetings:

1st: 14-15/July/2005: Hungary

2nd: 21-22/November/2005:Portugal

3rd: June/2006:Italy

4th: November/2006: Spain

5th: Closing conference: April/2007: Hungary

Evaluation – Production of results:

1st relatory: November 2005

2nd relatory: November 2006

3rd relatory: April 2007

Exchanges and visits:

From	To	Goals	Beneficiaries	Schedule
Italy	Spain	To know the techniques or microcredit experiences carried out	5 professionals	Second half 2006
	Hungary	To know more about the public financing support to the social economy companies	2 professionals	First half 2007
	Portugal	To know more about the methodologies of labour integration	3 professionals	First half 2006
Spain	Italy	To work on the theme of social economy companies	8 professionals	First half 2006
	Hungary	To participate in the experience of labour integration	20 beneficiaries	Second half 2006
	Portugal	To understand the politics for social integration	8 Politicians	First half 2007
Hungary	Italy	To see how to involve the environment in the social labour to know how works the information centre	8 professionals	First half 2006
	Spain	To see the social background of the workshops	2 politicians, 5 beneficiaries and 5 professionals	First half 2007
	Portugal	To promote a workshop on the method ranging from the training to the real work	3 professionals	Second half 2006
Portugal	Italy	To know more about social economy and the integrated services of employment	1 teacher/ 1 technician	First half 2007
	Spain	To know more about social economy and the integrated services of employment	1 teacher/ 1 technician	First half 2007
	Hungary	To know more about the methodologies of work with disable people	1 politician and 1 technician	First half 2006
	One of these countries	To know other entrepreneurs realities	5 beneficiaries (that will choose the place for their training period)	Second half 2006

1.7. Breakdown of budget for each activity (€)

	1	2	3	4	5	Total
ES-ES20040483	40 000	40 000		100 480		180 480
HU-11		9 000	19 000	87 000		115 000
IT-IT-G2-SAR-005	11 000	8 000	1 500	12 000	2 500	35 000
PT-2004-108	4 565	4 565	9 123	18 674	11 448	48 375
Total	55 565	52 565	10 623	131 154	13 948	263 855

1.8. Contribution and responsibility of each DP

Guide for the setting up of social economy products:

- Italy Scientific coordination
- Spain Production (paper and/or computer)
- Involved DP:Italy, Spain, Hungary and Portugal

Pathway for labour integration:

- Spain Scientific coordination
- Hungary Production (paper and/or computer)
- Involved DP:Italy, Spain, Hungary and Portugal

Web site:

- Hungary Creation and Updated
- Portugal: gathering documents, translating into English.
- Involved DP:Italy, Spain, Hungary and Portugal

Evaluation:

- Portugal Production of the relatories
- Involved DP:Italy, Spain, Hungary and Portugal

Exchange and visits:

- Visitor country
- Involved DP:Host country

1.9. Role and tasks of TCA secretariat and external expertise

WORK OF THE SECRETARIAT/COORDINATION

The tasks to be fulfilled by the secretariat are, among others :

§ To draft the TDP project in the agreed working language (English).

§ To include the necessary changes provided by partners, in order to reach further consensus and approval.

§ To restart the approval process in the event that a Management Authority does not validate the transnational project, introducing all the changes according to the recommendations given by said Management Authority.

§ To write the Minutes of all the transnational meetings celebrated.

§ To guarantee that the transnational project is developed according to expectations.

§ To assure that the fees of the different partners are duly serviced, in accordance with the provisions of the Project.

§ To make sure that all partners are duly informed about the project's development.

§ To support those transnational partners that request aid for the development of any transnational activity falling under their individual responsibility.

These tasks will be fulfilled by the Spanish DP, Parajes de Jarama.

2. Methodology of evaluation

2.1. RESPONSIBLE :

In the domain of transnational activities of EQUAL C.I. , the Transnational Network has planned to carry out an internal continuous Assessment and Monitoring process which will take into account activities carried out within the network in order to improve performance.

The Portuguese partner has been proposed to be the responsible for this activity.

2.2. OBJECTIVES :

The main objectives of this activity are:

- Making a continuous follow-up and control of the activities of the transnational project throughout its duration in order to verify consistency, efficiency and the correct implementation of said activities according to the expectations and objectives set in the Transnational Partnership and envisaged by EQUAL C.I.;
- checking the duration of the activity in relation with the foreseen duration of the activity;
- determining the causes of possible delays;
- monitoring that objectives are met; determining the possible modification and its cause in relation with the objectives initially set; collecting suggestions for the improvement of the project's actions;
- identifying the results obtained throughout the project.

In what regards with the different tools created to the evaluation of the project, we defined this differents objectives:

- . To verify the involvement of the partners during the project
- . To verify the effectiveness and the efficiency of the activities
- . To analyze the coherence of the objectives – methological and financier domain
- . To analyze the add value of the transnational partnership for each national project
- . To verify the diffusion and multiplication of the results
- . To verify the degree of satisfaction of the beneficiaries
- . To analyze the distribution of the time for each activity

For each activity and by type of addressee an evaluation form was elaborated. The presentation below makes a synthesis of the system of evaluation:

OBJECTIVES	ACTIVITIES	ADDRESSEES	TOOLS	FREQUENCY OF THE TOOLS
<ul style="list-style-type: none"> . To verify the involvement of the partners during the project . To verify the effectiveness and the efficiency of the activities . To analyze the coherence of the objectives – methodological and financier domain . To analyze the add value of the transnational partnership for each national project . To verify the diffusion and multiplication of the results . To verify the degree of satisfaction of the beneficiaries . To analyze the distribution of the time for each activity 	<p>Guide for the setting up of social economy products</p> <p>Pathway for labour integration</p> <p>Web site</p> <p>Exchange and visits</p> <p>Transnational and Virtual Meetings</p>	<ul style="list-style-type: none"> - Transnational Partners - politicians, professionals, beneficiaries of the training for the auto-employment (specific of Portugal) 	<ul style="list-style-type: none"> - Questionnaires to evaluate each one of the activities proposed by the transnational partners 	<ul style="list-style-type: none"> - Guide for the setting up of social economy products <ul style="list-style-type: none"> ➤ When it will be finished - Pathway for labour integration <ul style="list-style-type: none"> ➤ When it will be finished - Website <ul style="list-style-type: none"> ➤ When it will be finished - Exchange and visits <ul style="list-style-type: none"> ➤ At the end of each visit - Transnational Meetings <ul style="list-style-type: none"> ➤ At the end of each transnational meeting and virtual meeting ➤ At the end of the Final Congress

3. Organisational evaluation

a. Transnational meetings

As it was decided on the TCA, there were 5 transnational meetings, after the Action 1:

1st: Budapest – Hungary, September 29, 2005

2nd: Grândola – Portugal, November 18-19, 2005

3rd: Tortoli – Italy, May 18, 2006

4th: Madrid – Spain, November 20-21, 2006

5th: Budapest – Hungary, April 11, 2007

There was a little delay with the first transnational meeting that is related with the aprovation of the candidacies by the national management authorities, with different schedules in each country. Although, this didn't compromise the whole tasks that the team has agreed on the TCA. In opposite, we had the 3rd meeting before the schedule previewed, because there was a need to complement the transnational activities with the agendas of the national DP's. The other meetings had been gone on the schedule.

There was a variation on the presence on the different transnational meetings. The participation increases in the organizing country, wich is not surprising.

Meeting	Country presences			
	Hungary	Italy	Spain	Portugal
Budapest, September 2005	6	2	4	4
Grândola, November 2005	2	2	4	3
Tortoli, May 2006	3			4
Madrid, November 2006	3			4
Budapest, April 2007	3		4	4

The scheme below presents the most important decisions that were taken on each of the transnational meetings.

1st Budapest, September 2005

- Discussion on budget changes after the candidacies were approved: nothing that could compromise the accomplishment of the TCA
- Agreement on the organisational method: in each transnational meeting all the objectives should be dealt with proportional time; work has to be done between the transnational meetings, having the support of virtual meetings
- Presentation of the website of the project
- Presentation of the structure of the Pathway: until the next transnational meeting, the definition of the targeted group and the processes involved should be finished
- Presentation of the structure of the Guide with 3 central points: definition of social economy in each country; new opportunities of development in each country, and good practices.
- Presentation of the evaluation methodology: test of the questionnaires of the Budapest meeting and in the next meeting all the team will discuss on them

2nd Grândola, November 2005

- Pathway: discussion on the concepts of assessment and guidance; discussion on the other processes and sub-processes; clarification about the work done so far – target groups, processes, tools, professionals and intervention methodology
- Guide: Recognition of the need of explaining the reality in each country of concepts so diverse like social economy; it was agreed upon the format of the Best Practice
- Presentation of the different contents and structure of the website: The documents will be in the original language and in English; a description of the DPs with links to national sites will be included; the bilateral and virtual transnational meetings will be also included; the Documents validated by the partners will be divided into private access documents and public access documents; the evaluation reports will be downloaded; could be also interesting for the visitors to evaluate the website; the Forum is already opened and it can be accessed by using the name and the password in each language, after having created an account; it was agreed to propose links of general interest, such as social economy.
- Discussion and validation of the schedule to publish our products.
- Evaluation: Discussion on the evaluation model; validation of the evaluation form of the transnational meetings; agreement on the need of the evaluation of the website (5 visitors from each country); agreement that the exchanges/ visits and virtual meetings should also be evaluated

3rd Tortoli, May 2006

- Discussion on the Guide for setting-up of Social Economy Companies: Validation of Introduction and Chapter i. Good Practice of the Italian DP. Discussion on BP.
- Discussion on the Pathway for Labour Integration: Validation of all the items touched so far; sharing and decision making about assessment tools: alternatives to the Spanish proposal (Lantegi Batuak); discussion on Professionals involved: competences.
- There were evaluated Organisational aspects about the Final Congress in Budapest: Proposal for Programme; Products to be presented; Dates; Number of participants.
- Discussion on the website: Updating and suggestions.
- Discussion on the evaluation: Presentation of the results of the previous transnational meeting held in Grândola, and of virtual meetings. Discussion on the structure of evaluation.
- Exchanges: discussion on organisational aspects
- Methodological review and updating virtual meetings schedule
- There was a visit to Italian projects during the 2nd day of the transnational meeting.

4th Madrid, November 2006

- Discussion on the Pathway for Labour Integration: Analysis of the suggestion to make changes on the structure and on the contents. There was the proposal to put all the products on just one document.
- Discussion on the Guide for setting-up of Social Economy Companies: there was a discussion on the structure and the proposal of standardisation of the format of the contents sent by each partner.
- On the second day the partners discussed all the contents and the structure of the book with the two final products: there was made a list of all the things that were missing so all the partners could be able to end the final document until the final date that was agreed to make the edition
- Discussion on the Final Congress in Budapest: i) discussion on the model of the Congress; ii) discussion on the slogan of the Congress; iii) discussion on the date; iv) definition of the budget.

The minutes of each transnational meeting had been validated in the next meeting. The evaluation of these meetings had been made after each one, and sent to the evaluator team.

The partners were asked to answer to different kind of questions related to the procedures and contents of the different transnational meetings. In what concerns with the organisational aspects, we can conclude that there is no tendency from the beginning of the work until the end. We could think, in theory, that in all of these itens it could have an improving, but when we regard to the results we see that the global opinion is very contextual.

Attending to the global averages of the evaluation of the meetings, we can conclude that the 1st meeting held in Budapest had been the most appreciated one, and the last one, also held in Budapest, the less. It is on the itens related with the active attitude of the partners about the agenda and the ability of the secretary in giving solutions to the emerging problems, where we can see a better classification. In opposite, the itens where the classification is lower are related with the ability of sharing information and respect of the agenda. In global all the itens in all the meetings have averages highest than 4, in a scale from 1 to 6, which reveals a good performance of the partners on trying to build a colective project.

It is curious to conclude that in what regards with the attitude of the partners there is a tendency of decreasing on the classification given in the different itens. That can be related with the increasing expectations that where emerging when the work was being developed. Like in the previous itens, we also conclude that there was in the 1st meeting on Budapest that the results where higher, and in the last one, lower. The ability of feedback is the item that remains stable in the average opinion of the partners. It is on the item related to the will of mutual obligation concerning the agreements or made proposals where we can see more discrepancy – average 6 on the 1st meeting and average 4,5 on the 5th meeting.

In what regards to the accomplishment of the EQUAL principles there are different conclusions for each one of those. So, about the partnership work it is the one that maintains a good and stage average from the beggining (more ore less 3 in a scale from 1 to 4). The average classifications of the innovation, empowerment and involmment of the workers were increasing until the 4th meeting on Madrid, but both had a descreasing on the last meeting. It is on the dissemination and enterprises

involvement principles that we conclude to the tendency of increasing of the global average since the beginning of the work on the transnational meetings.

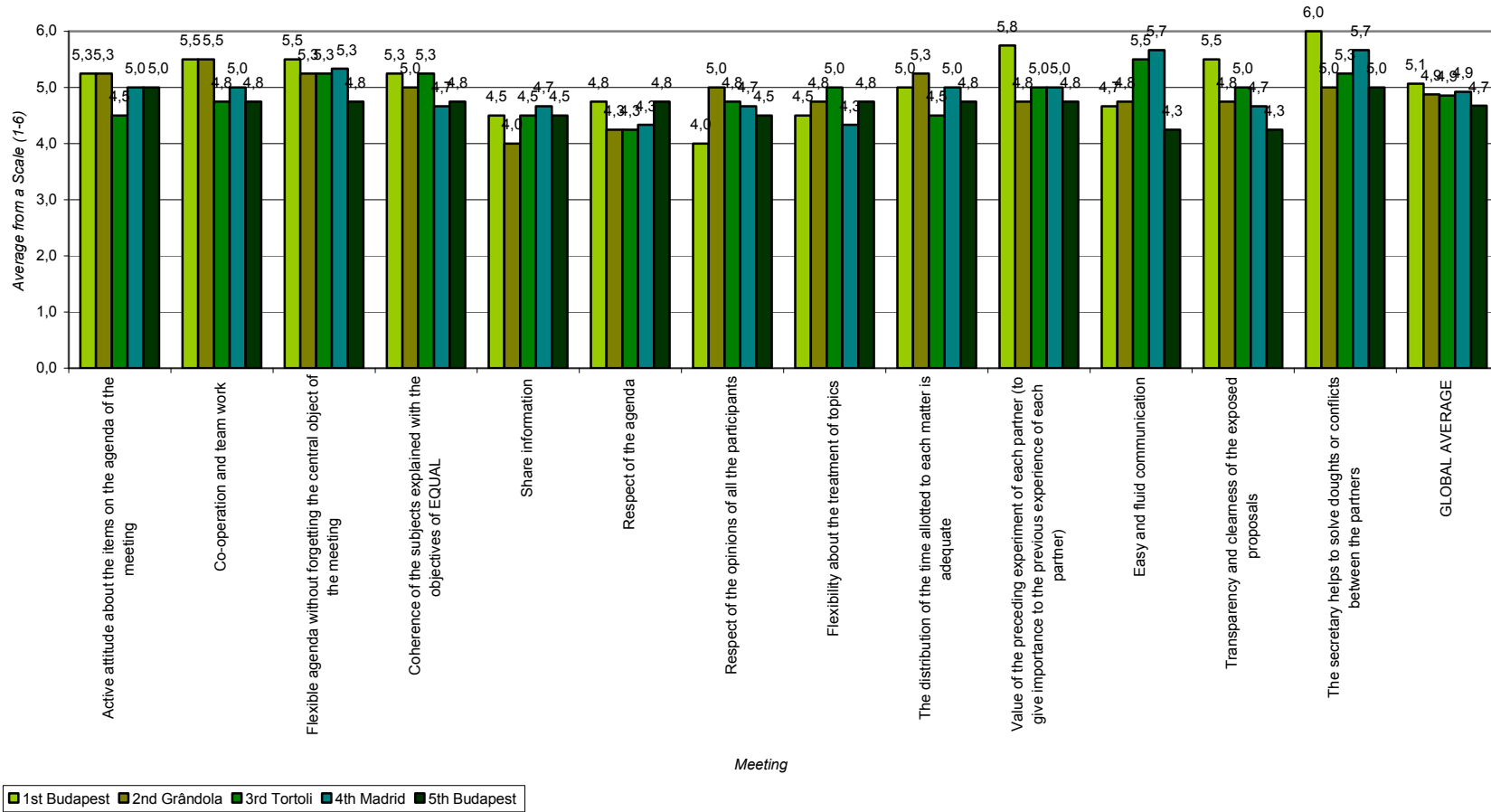
It is also important to analyse these results in complement with the qualitative appreciation made by the different partners.

When asked about the progress made since the last transnational meeting, in all the questionnaires, since the 2nd meeting until the last one, all the partners refer that the work was going more and effective and underline the outputs presented on the last meeting held in Budapest.

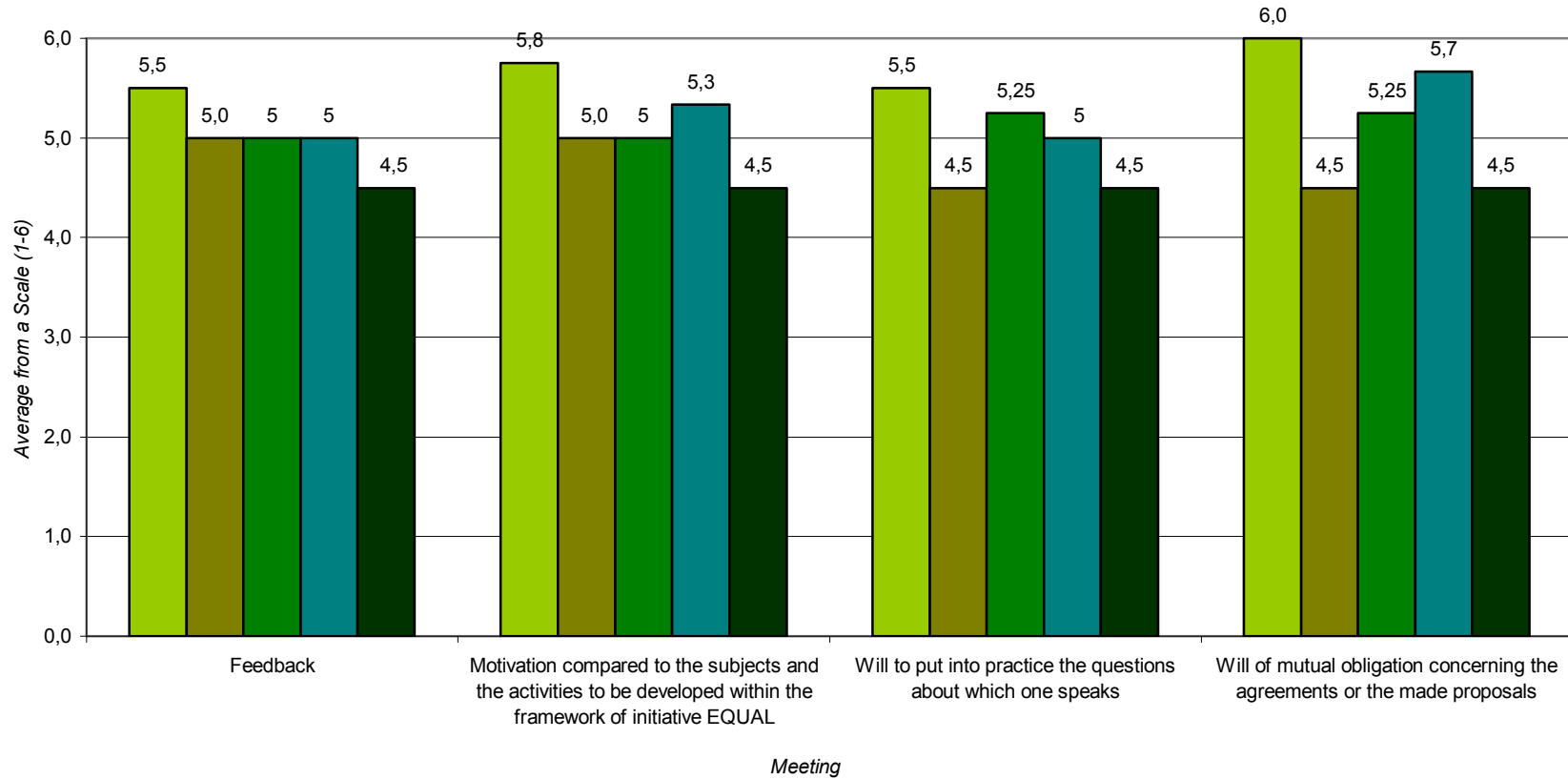
About the partner's involvement, in all the meetings all the partners recognise the hard work done and reveal satisfaction with the outputs of the partnership work.

Finally, in what regards with the satisfying of expectations there is also a good opinion on all the meetings. In the last meeting, some regards the ability of accomplishment of the TCA on the previewed schedule.

Global Evaluation of the Transnational Meetings

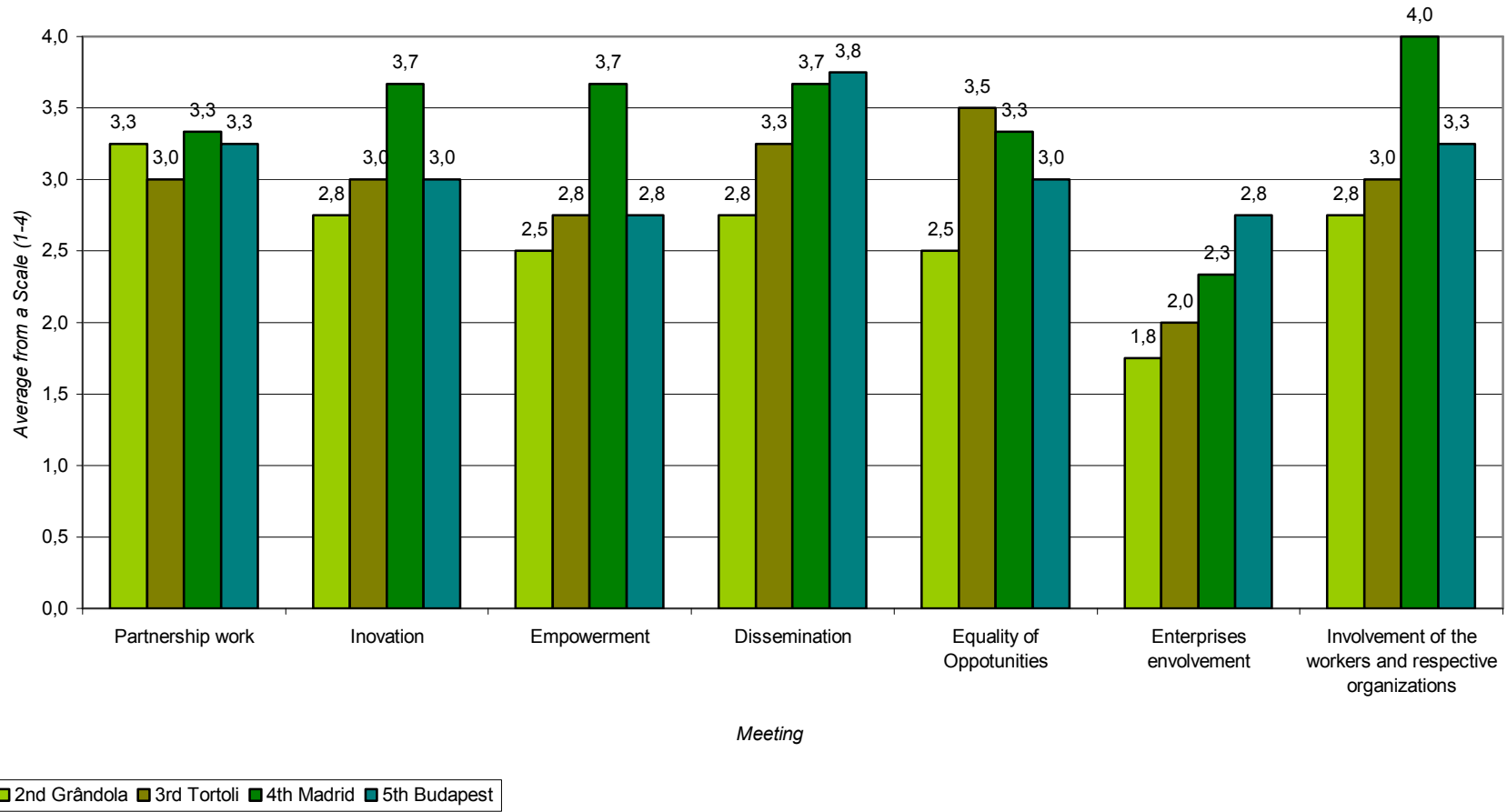


Evaluation of the partner's attitudes



1st Budapest 2nd Grândola 3rd Tortoli 4th Madrid 5th Budapest

Acomplishment of the EQUAL principles



b. Virtual meetings

The virtual meetings can be considered as one of the most important tools for communication used by the team of EQUALSet project. It guarantees that the tasks that were agreed on the transnational meetings could be done on time. It can be seen as a tool of a permanent assessment of the project. It also shows how it is possible to work with teams from different countries in “real time”. In Spain those were considered as a good practice by the EQUAL management authority.

The team has worked with the “SKYPE” programme. Sometimes, when the oral communication couldn't be possible, the team worked by chat. Those meetings were agreed previously on the transnational meetings, and had specific agendas for each one.

During the implementation of the EQUALSet project there were made 14 virtual meetings. They started after an agreement made on the 1st transnational meeting held in Budapest. Although these were formal meetings, all the partners used this working methodology to work together, when specific problems or aspects were to be solved. So, online communication was a permanent tool used by the team.

In the table presented below it can be seen the most important decisions of each of the virtual meetings:

Date	Sinthesis
2005.12.21	Discussion on the target groups of the integrated pathway for labour integration <ol style="list-style-type: none">1. Validation of the questionnaire for the virtual meetings2. Validation of the definition of good practice and the definition of follow-up3. Validation of the map of Pathway4. Index of Guide5. Validation of the Methodology of Good Practice collection6. Validation of format of Good Practice
2006.01.24	Discussion and validation of the index of the social economy guide; discussion on the tools for assessment of the integrated pathway for labour integration
2006.02.07	Discussion on the tools of assessment for the labour integration; discussion of the first chapter of the social economy guide
2006.03.07	Discussion on the tools of assessment for the labour integration; discussion of the first chapter of the social economy guide (continuation)
2006.04.24	Discussion on the tools of assessment for the labour integration; description of a good practice from Italy
2006.06.23	Discussion about the good practices for the social economy guide; Tools for

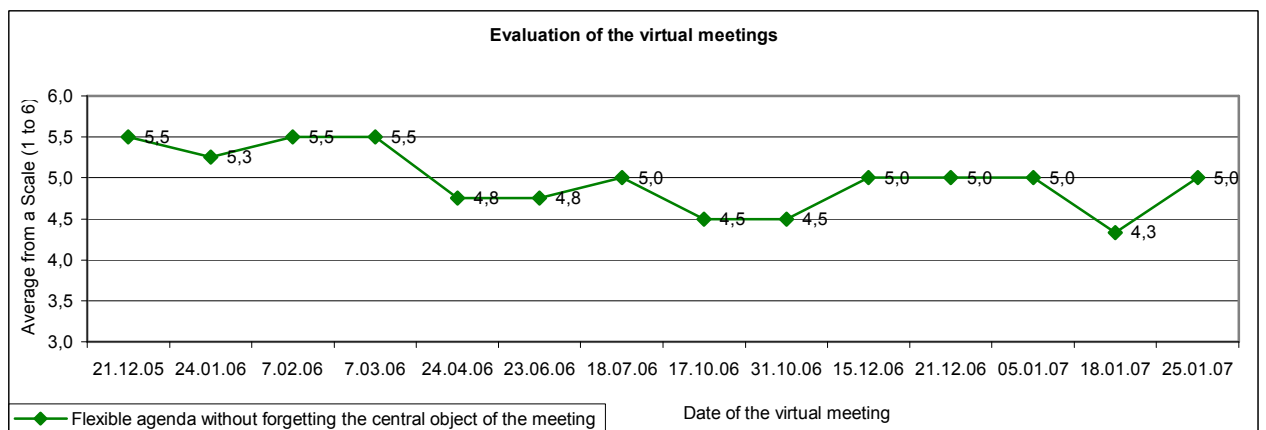
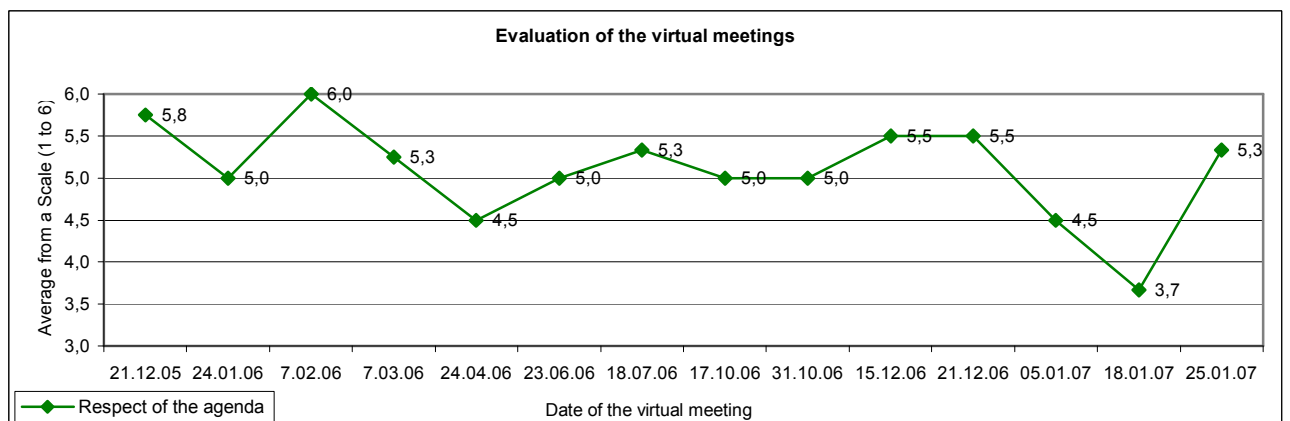
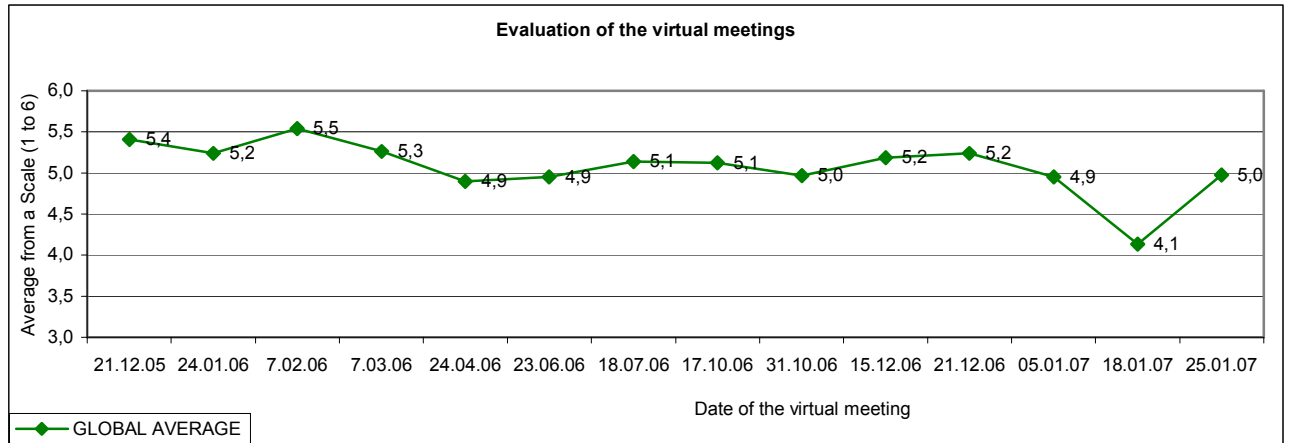
	assessment for the labour integration – validation of the document related with the technician’s competences.
2006.07.18	Validation of the chapter related to the future development of activity areas on the social economy; Methodology of labour integration as an employed person.
2006.10.17	Integrated pathway: methodology for auto employment. Discussion on the glossary for the guide.
2006.10.31	Validation of the different concepts and words for the glossary
2006.12.15	Discussion about the conclusions
2006.12.21	Discussion about the document that is going to integrate all the products made on EQUALSet project. Validation of the proposal made by Portugal about the consultants that are going to review the final document.
2007.01.05	Discussion on the changing proposals made by one of the portuguese consultants.
2007.01.18	Discussion of the changing proposals made by one of the portuguese consultants – decision on what is going to be changed and what is going to continue as it was.
2007.01.25	Discussion and validation of the introduction and conclusions of the final document.

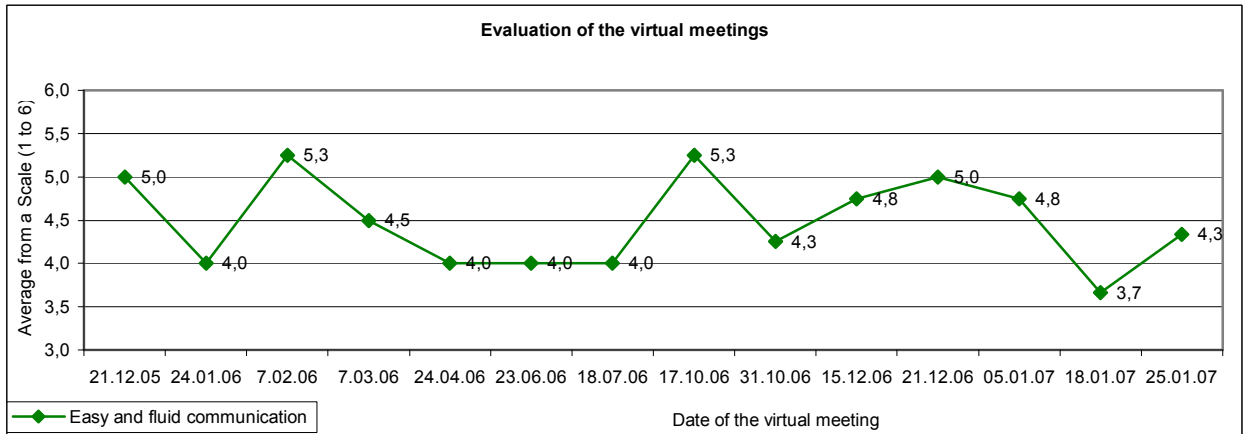
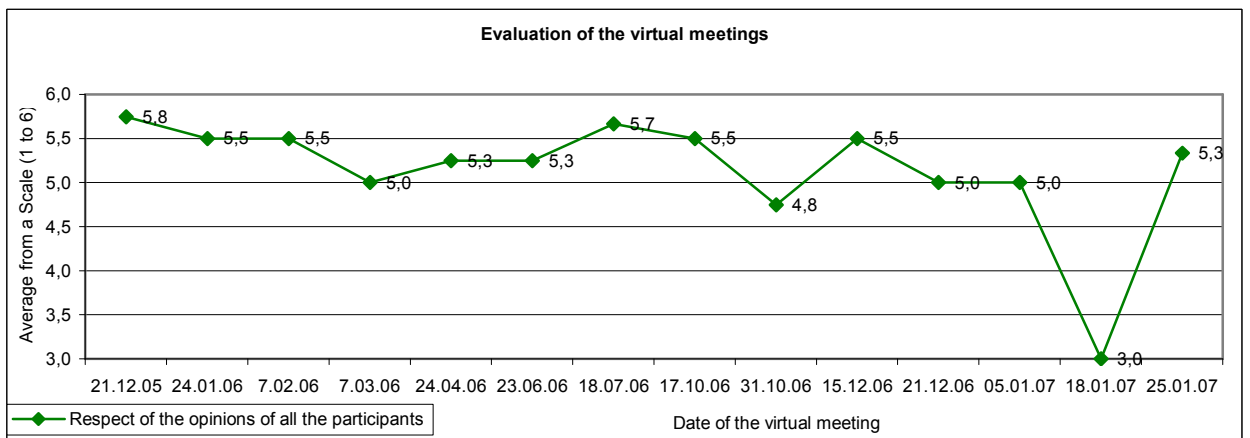
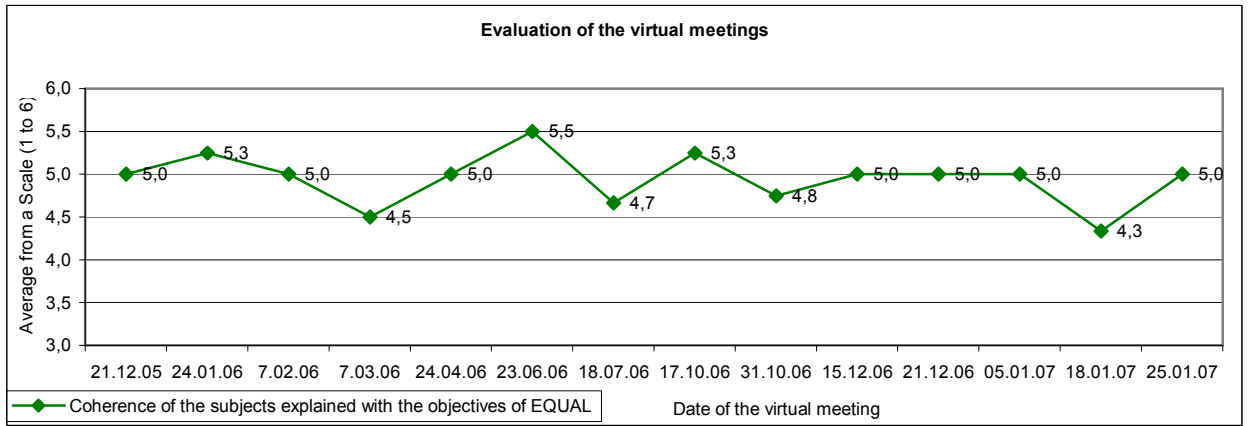
About the evaluation made by the partners about the virtual meetings we can conclude that the global averages are very high – the less is 4,1 (in a scale from 1 to 6) on the meeting of 18th of January of 2007 and the highest is 5,5 on the meeting of 7th of February of 2006. There is no big variations of the global averages between the different virtual meetings.

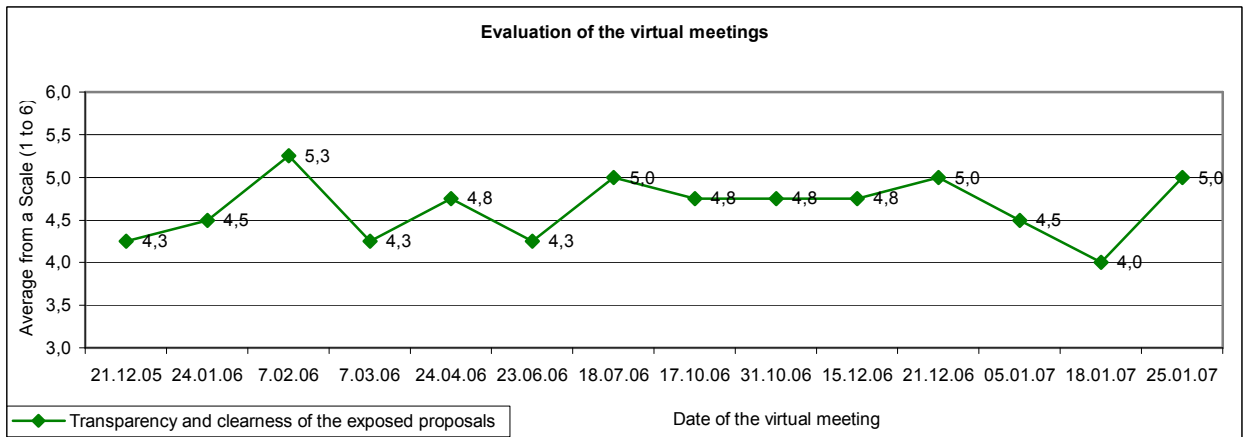
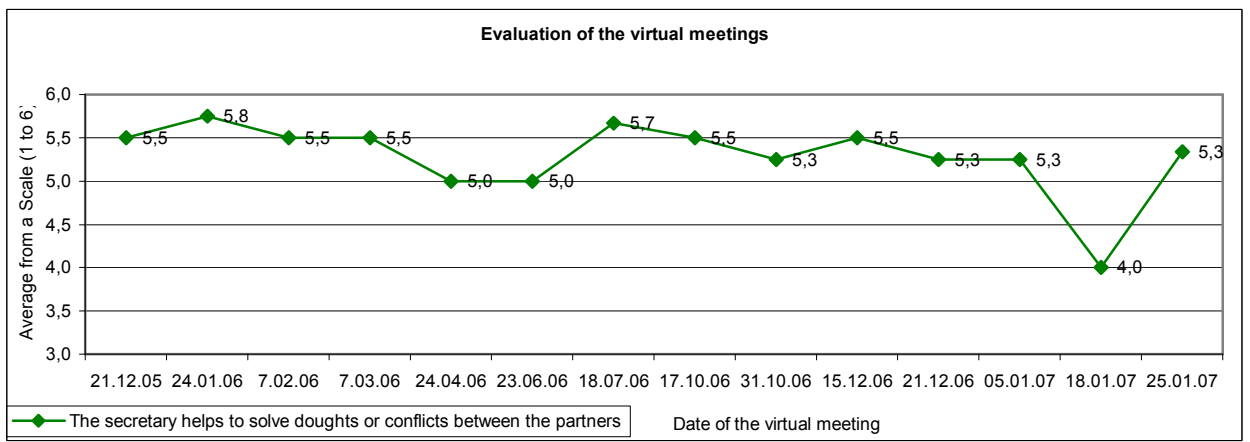
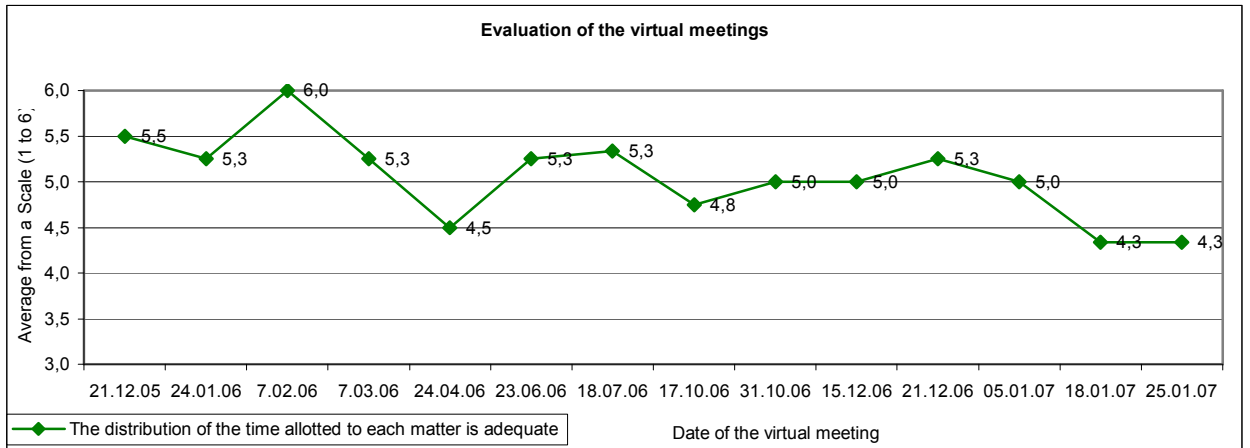
Below it is possible to find the averages of the different itens of the evaluation forms. Here we just make the global conclusions:

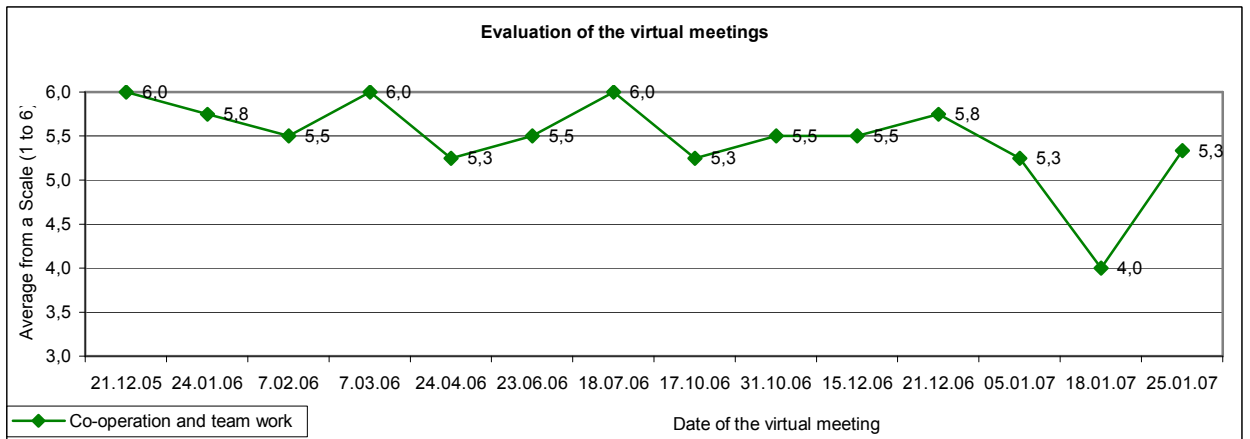
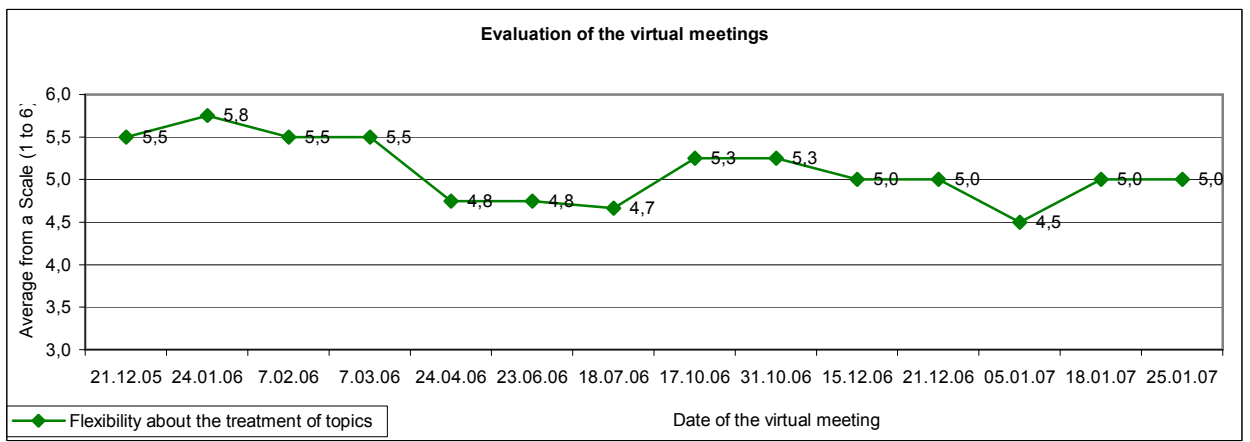
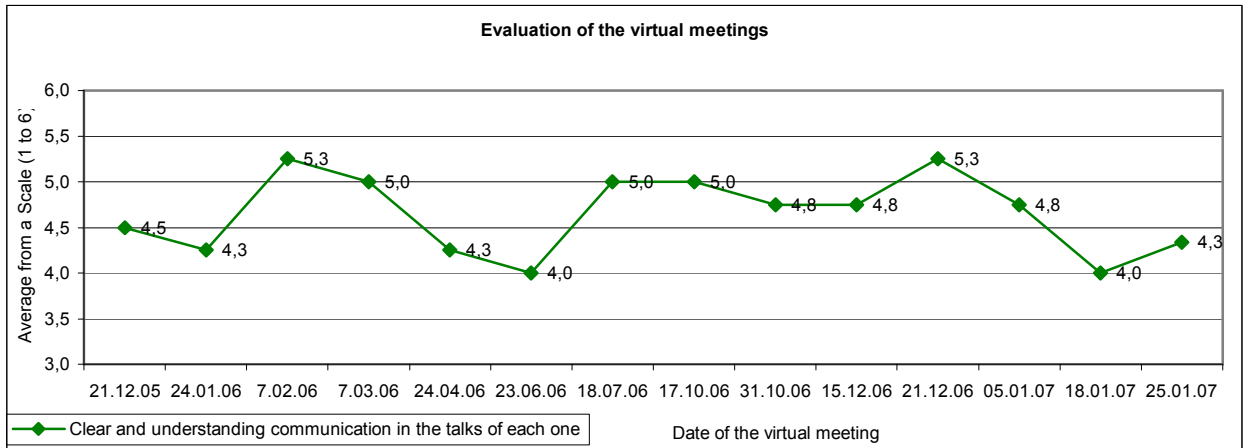
- The item where we can find the highest averages and that reveals more stability on the assessment made by the partners is the one related to the “active attitude about the itens on the agenda of the meeting”;
- It is in the item that regards to the “agreements reached” where we can see more variation between meetings – some are very well appreciated, other less.
- Although we can find some itens where the averages are, in general equal or superior to 5,5, like: “co-operation and teamwork” and “share information”;
- In general, the most part of the itens have averages equal or superior to 5;
- The only itens where the majority of the averages are less then 5 are: “easy and fluid communication”; “transparency and clearness of the exposed proposals” and “clear and understanding communication in the talks of each one”. It is interesting to note that all of these itens are related to language and

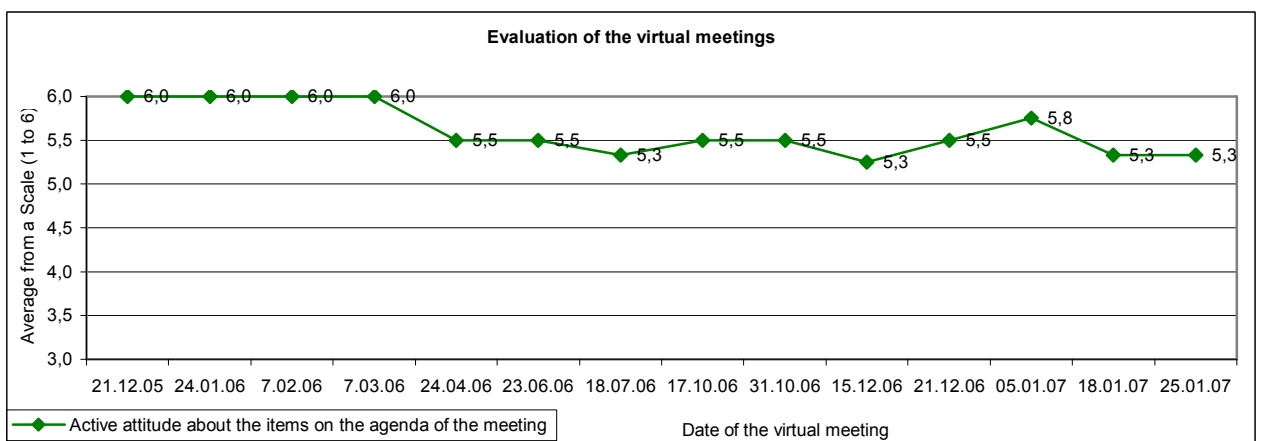
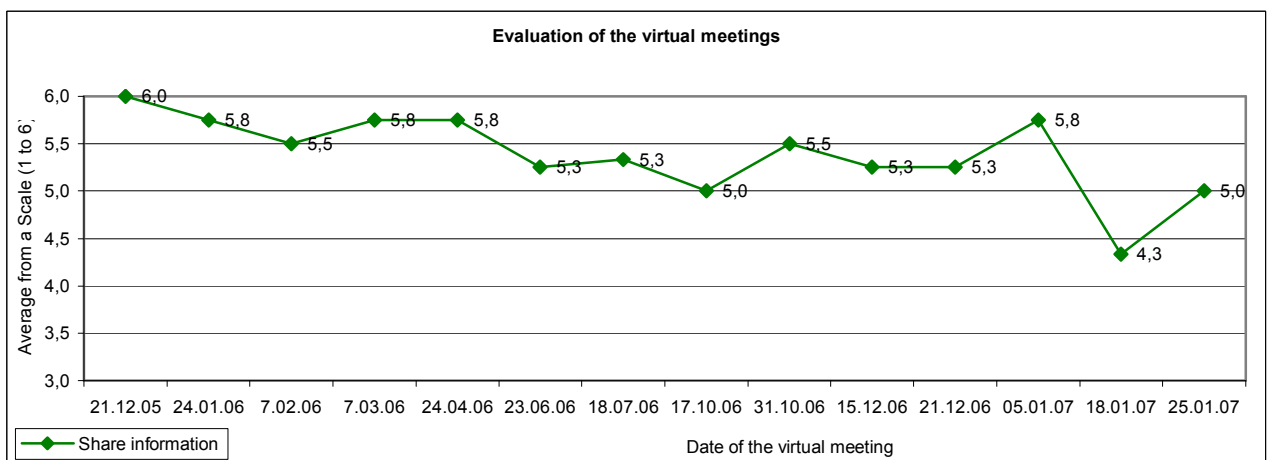
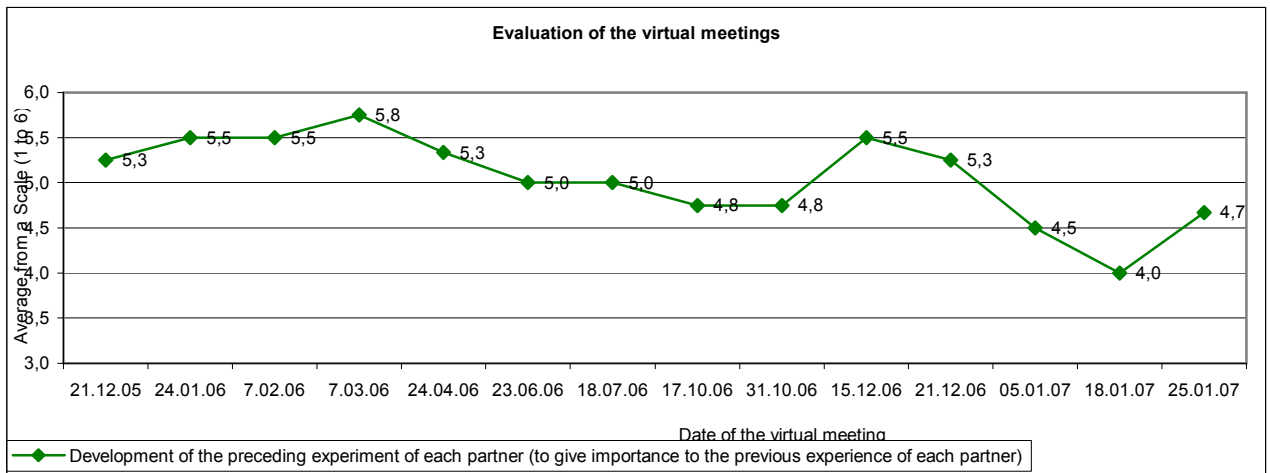
communication problems – which is always an added difficulty where people from different countries work together!

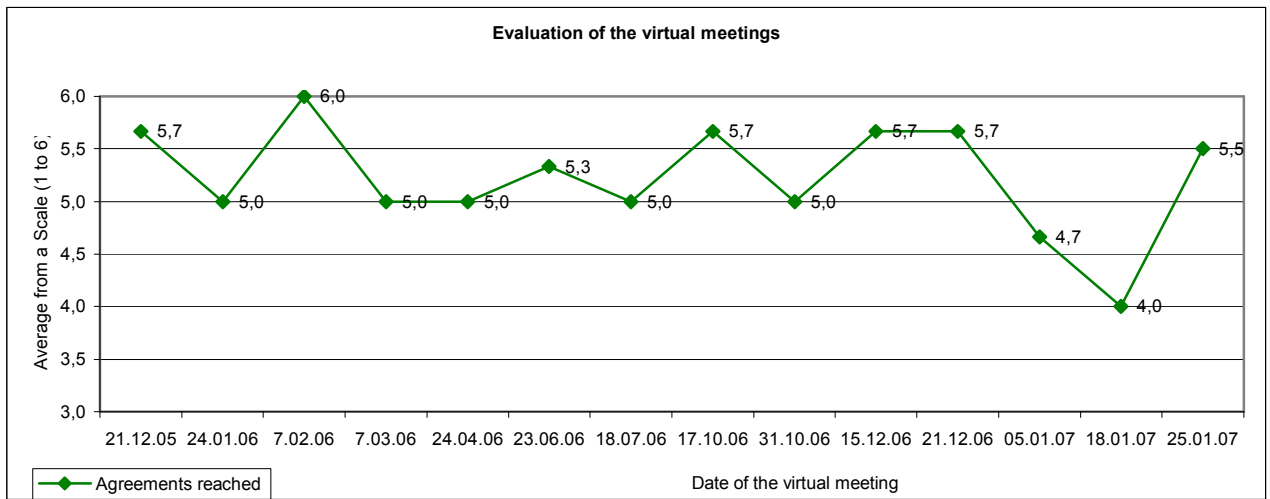












4. Evaluation of exchanges

One of the part of the working programme of the EQUALSet project is related with the exchanges between teams from the different countries. As it can be seen on the chapter 1 of this relatory, it was previewed different kind of exchanges with different golas.

In the table below we present the visits that were made, and we compare what was been previewed and what was done. On the whole of exchanges there were 4 that didn't took place – Italy to Hungary, Italy to Portugal, Spain to Portugal, Portugal to Italy, Portugal to Spain. There were no big differences between what was previewed what was done on the visits that were held in what concerns with the beneficiaries. There were litle delays on the schedule of those visits. Only the hungarian team has made all the exchanges that were previewed on the TCA.

From	To	Previewed		Done	
		Beneficiaries	Schedule	Beneficiaries	Schedule
Italy	Spain	5 professionals	Second half 2006		2 nd of November of 2006
	Hungary	2 professionals	First half 2007	Hasn't been done	
	Portugal	3 professionals	First half 2006	Hasn't been done	
Spain	Italy	8 professionals	First half 2006	8	21 st and 22 nd of November of 2006
	Hungary	20 beneficiaries	Second half 2006	20 technicians and beneficiaries	13 th to 17 th of April ot 2007
	Portugal	8 Politicians	First half 2007	Hasn't been done	
Hungary	Italy	8 professionals	First half 2006	Social professionals	28.04.2006.
	Spain	2 politicians, 5 beneficiaries and 5 professionals	First half 2007	2 politicians, 5 beneficiaries and 6 professionals	03-06.10.2006
	Portugal	3 professionals	Second half 2006	2 professionals	15 th to 16 th of January of 2007
Portugal	Italy	1 teacher/ 1 technician	First half 2007	Hasn't been done	
	Spain	1 teacher/ 1 technician	First half 2007	Hasn't been done	
	Hungary	1 politician and 1 technician	First half 2006	1 politician and 1 technician	29 th and 30 th of June of 2006
	One of these countries	5 beneficiaries (that will choose the place for their training period)	Second half 2006	2	On the final Congress in Budapest (the evaluation is about this event)

In the table presented below it is possible to find a litle abstract about what was made in each of the visits.

From	To	Information about the exchange
Italy	Spain	Exchange of knowledge and experiences about microcredit. Discussion upon the situation of the microcredit in Spain and Italy.
Spain	Italy	Presence in a course about Social Economy in a University. They have discussed: the management of the organisations with no profit; introduction to fund raising;
Spain	Hungary	Participation on the final Congress. After that all had the opportunity to visit different experiences of labour integration of people with disabilities.
Hungary	Italy	8 social professionals who are working with people with intellectual disabilities had the opportunity to take part in a course about fund-raising held by great European experts of the topic. We got a great general overview of the topic and also very useful answers to our concrete questions characteristic to our local situations.
Hungary	Spain	This visit can be divided on two parts: 1 st – technical discussion: presentation of the work in the labour integration of the people with disabilities and presentation of the Lantegi Batuak Method; 2 nd – politician exchange. It was also made a videoconference for exchange between the beneficiaries from Hungary and Spain.
Hungary	Portugal	Presentation and visit of an institution that work with people with disabilities. Presentation of the portuguese policies for the integration of people with disabilities.
Portugal	Hungary – 1st	Share of knowledge and experiences about organisations and public services that work with the labour integration of people with disabilities.
Portugal	Hungary – 2nd	Exchanges of experiences – presentation of the projects from the portuguese beneficiaries and share of information with the experiences of labour integration in the other countries.

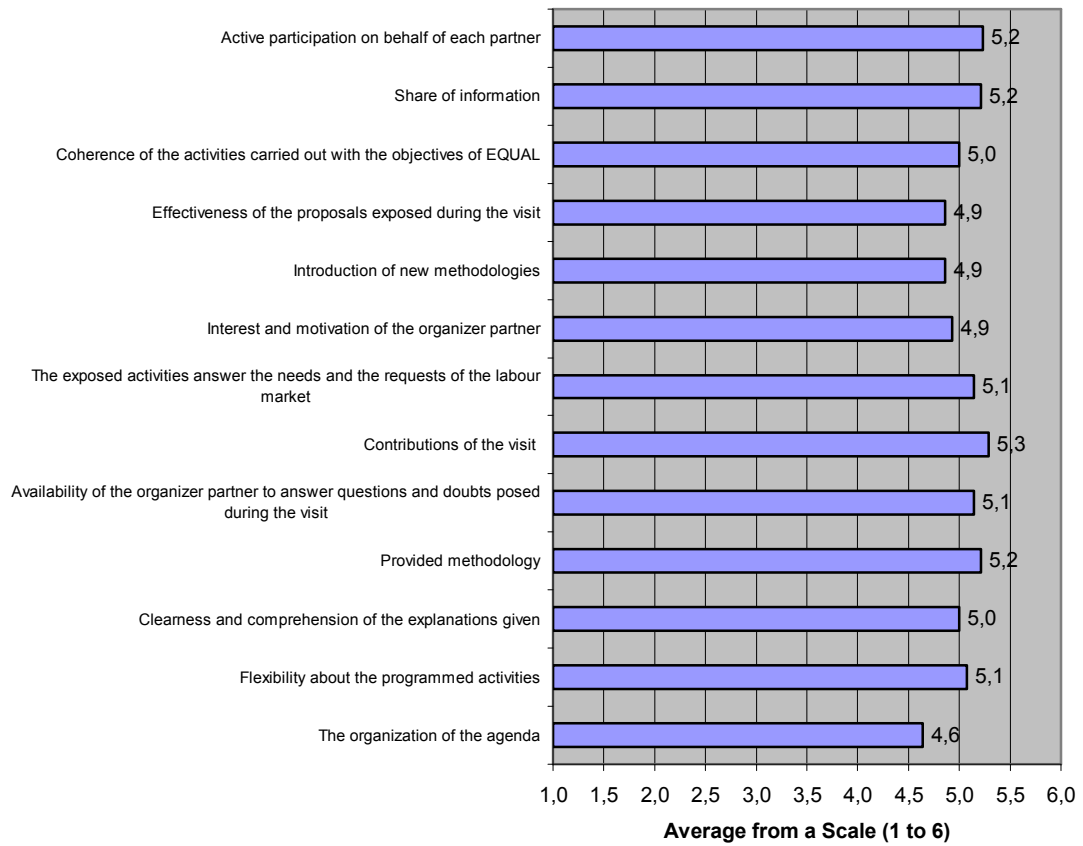
The evaluation forms give a very interesting perspective about the opinion of the partners about the organisational and content aspects of the exchanges. To the 7 visits correspond 14 questionnaires that were filled.

First of all, the majority thinks that the exchange was interesting (11) or very stimulant (3). No one referred that the visit was annoying or that was necessary to improve some aspects.



It has been provided a list with different aspects to be evaluated in a scale from 1 (very bad) to 6 (Excellent). Almost all the items have averages highest than 5, which proves that the global opinion is very good. The contributions of the visit is the item with the highest average (5,3). The item where the average is lesser is the organisation of the agenda (4,6), although with a very acceptable value.

Evaluation of different aspects of the visit



All the participants considered that there was a coherence on the organisation of the exchange. Also, all considered that the visit had effectiveness to answer to the objectives of the EQUAL programme. It was underlined by one team that these visits were important to the promotion of the equal opportunities principle.

Although the majority wouldn't add more activities to the visit (11), 3 made some specific proposals to improve future exchanges: to improve the participation of the beneficiaries of the projects on the visits; to see the methodologies presented put in practice; to enlarge the presentations to different kind of target groups.

All agree that the accomplishment of these kind of activities are very useful. The reasons pointed for that opinion are:

- They help to compare methodologies and ways of working allowing professionals and beneficiaries to have more ideas;
- They are useful not only to share experiences and to enhance knowledge but also to make new contacts. The best way of learning is experiencing – this way our knowledge can be multiplied
- It's always useful to get to know how specific problems are solved in a different societal circumstances;
- the gap between the Hungarian and the Spanish service provision is not too big, their problems and the solutions they seek are similar to ours, that's why our common thinking is always very fruitful;
- The visit was very useful in the sense that a lot of new information has been shared with us, and also the pieces of information that we already had, were systematized.

When asked about if they would like to repeat these kind of experiences all answer affirmatively. The reasons to repeat the exchanges are:

- To learn more and share information;
- All the involved parts have their knowledge improved;
- To deepen know how;
- To improve working methodologies;
- It is important to give these kind of opportunities to the beneficiaries of the projects – either for improving knowledge and establish friendship ;
- New approaches can start from these kind of activities.

Although some of the participating teams reveals that the visits had no problems, some refer some that we can see as challenges for improving future exchanges. The problems that were referred are:

- Complexity inherent with the satisfaction of needs and expectations of the visiting teams;
- Less involvement of the partners then it was expected;
- Some thinks that the visit could be shorter, other thinks that the problem was that the visit was too short!
- There are reference to other kind of contextual problems like the need to adapt a programme when the invited goes out, etc...

There is the list of the added values of the exchanges referred by the teams:

- The richness that entails the fact of exchanging information with people from other countries;
- Good basis for further collaboration;
- Opportunity for forming good personal relationships with other professionals
- Sharing of personal professional experience;
- Compare good practices and confirm that what is being done in one country can be applied in other contexts - being aware that the same problems can be addressed in different countries with more or less the same approach;
- Openness of mind, flexibility, adaptation to new situations, respect of the others differences and culture.

All the teams were satisfied (7) or very satisfied (7) with the visit. All referred that their initial expectations were satisfied. The initial expectations that were undertaken are:

- To know new experiences and ways of working, as well as methodologies;
- To know more about Social Economy and its implementation;
- Getting to know new methodologies; learning about the Lantegi Batuak tool, visiting sheltered workplaces; I thought that the programme wouldn't be as complex;
- We expected that we would get a detailed description of fund raising and its different techniques and methods;
- Gathering information on service provision for persons with intellectual disabilities and the different forms of institutions;

As a final balance here it is all the reasons why the expectations of the teams were satisfied:

- Because we were able to know and see new things first hand;
- We were able to find out a new field of action was there for us to enhance;
- The previously announced programme has been fulfilled; we wanted to see forms of vocational training, forms of special employment – and we managed to visit all of these places; we really liked all the programme points; much more has been done, than we would have expected; we have learnt a lot and gained many experiences;
- We didn't just receive general information, but information that is useful specifically for us and our organizations, since our unique situations were taken into account during the training;
- We could integrate the information gathered into the system of information that we have already possessed;
- The programme was totally fulfilled and the visiting team had demonstrated enthusiasm with the visit.

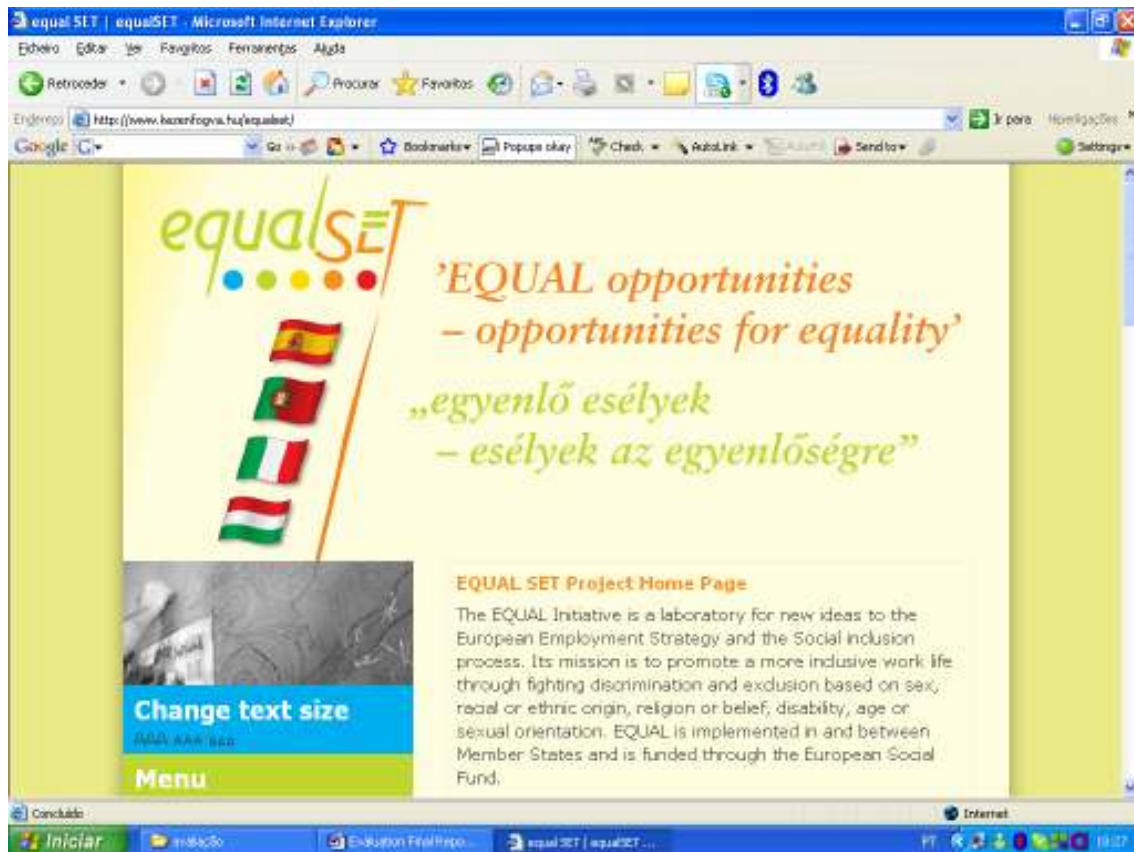
The exchanges are a good example about what can be developed in future partnerships. It also demonstrates the added values for the professionals and for the social intervention – either by the added knowledge or by the contact with different realities.

5. Evaluation of the website

The EQUALSet project had in it's working programme the creation of a website, that is www.equalset.org.

There was a changing on the struture and the webdesign of the website when the team started to organise the Final Congress. This website contains:

- Information about each national partnership;
- Information about the TCA;
- The final document – EQUALSet Experiences;
- Information about the working programme and results of the Final Congress held in Budapest.

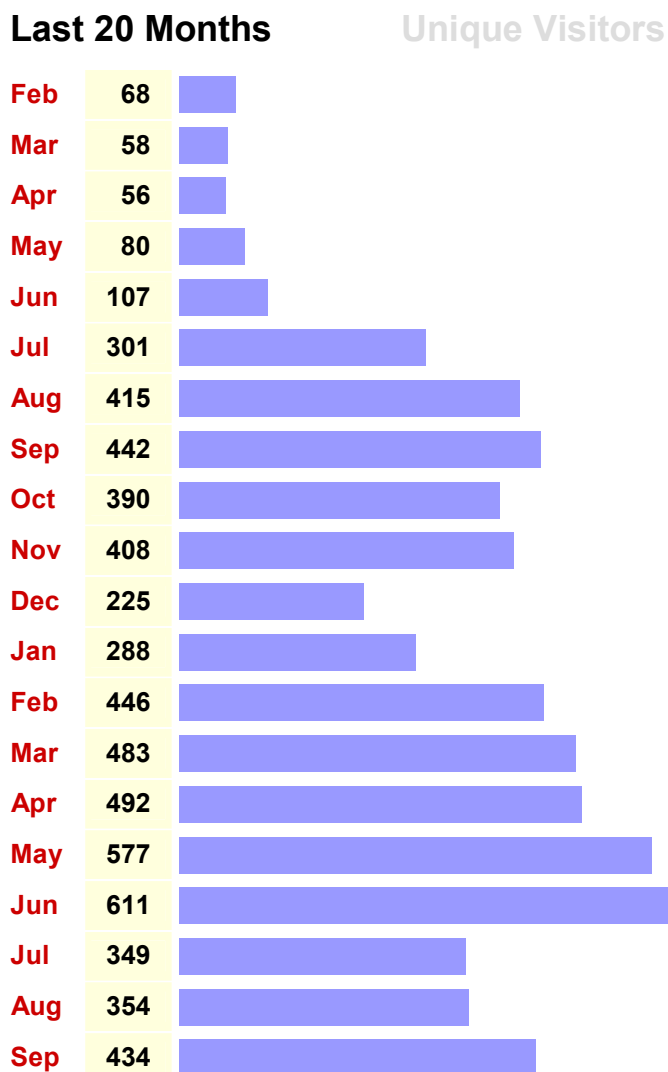


General data about the usage of the equalSET website:

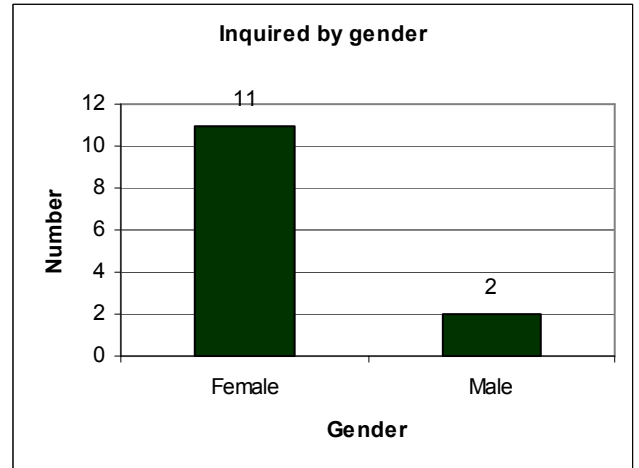
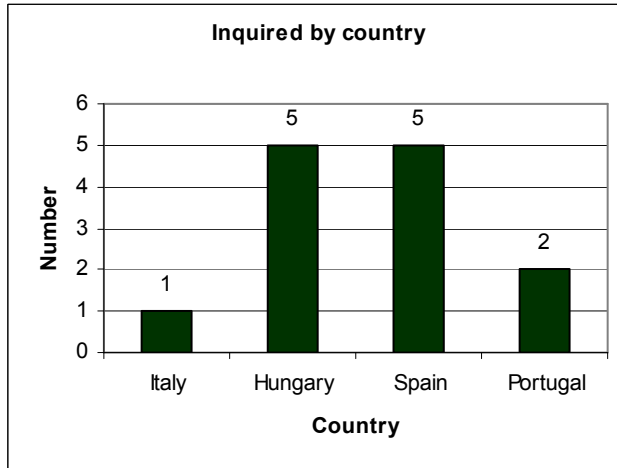
Summary		Period: 646 Days Tracked	
Daily Unique:		Totals:	
Today	12 / 24 Sep, Mon, 2007	Unique Visitors	6857 - 46.45%
Yesterday	23 / 23 Sep, Sun, 2007	Visits incl. Reloads	14762

Average	10 Visitors per Day	Reloads	7905 - 53.55%
Highest Day	47 / 15 May, Tue, 2007	Visitors via Referrers	6066 - 88.46%
Weekly Unique:		Website Referrers	124
Current Week	12 / Wk 39	Javascript Enabled	6811 - 99.33%
Last Week	175 / Wk 38		
Average	64 Visitors per Week	Most accessed:	
Highest Week	184 / Wk 24	Browser	MSIE 6 - 73.72%
Monthly Unique:		Operating System	Windows XP - 88.90%
Current Month	434 / Sep	Screen Resolution	1024x768 - 56.58%
Last Month	354 / Aug	Screen Color	32 Bit (16.7M) - 84.92%
Average	274 Visitors per Month	Searchengine	Google - 74.01%
Highest Month	611 / Jun	Keyword	necesidades - 6.10%
Highest Hour of the Day	16:00 - 16:59 - 6.93%	Country	Hungary - 26.75%
Highest Day of the Week	Tuesday - 18.27%	Continent	Europe - 60.64%

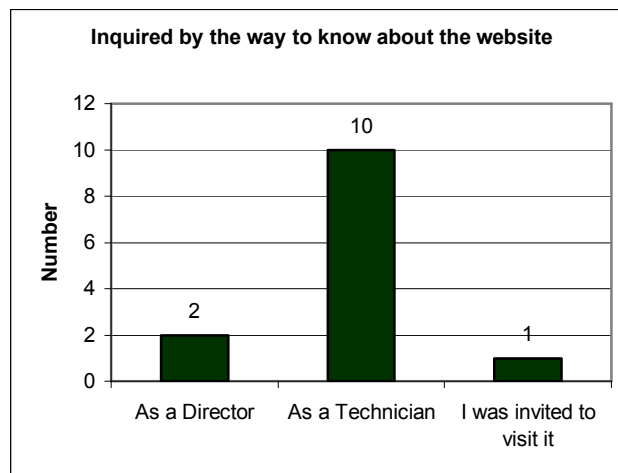
Frequency of visits on the equalSET website:



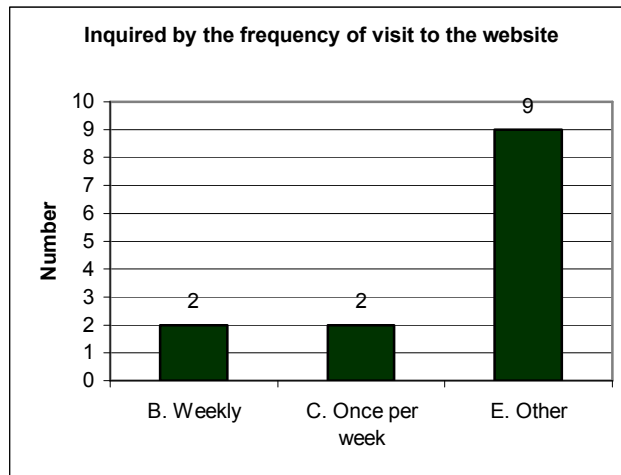
We received 13 evaluation forms of the website. Although this is not a big number, with the evaluation made we can make some conclusions regarding to it's utility and proposals for improving it's contents and design. There are 1 questionnaire from Italy, 2 from Portugal and 5 either from Spain and Hungary. The majority of the inquired are female – just 2 men answered the questionnaire.



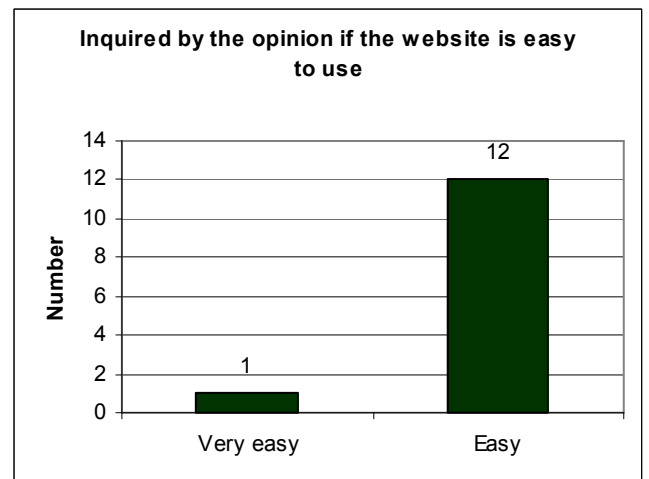
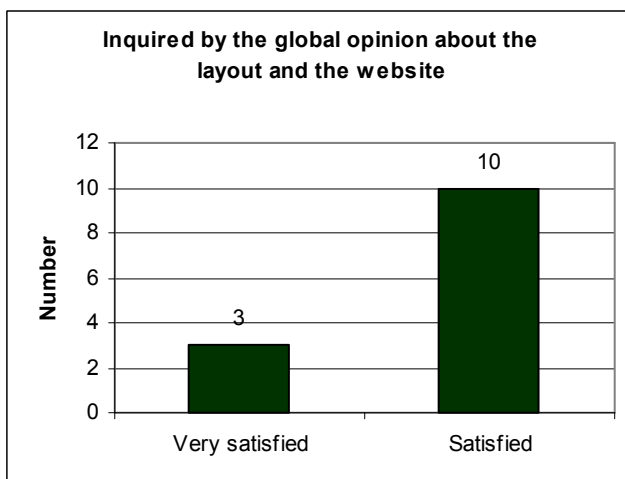
The whole part of inquired are technician of the project, although we could find 2 directors and 1 person that was invited, exclusively for evaluating the website.



Most of the inquired said that they don't access to the website so frequently – 9 inquired answer the option "other" on the frequency, and refer that they don't visit the website with a regular frequency, other that it was the first time they were using the website and other that visit the website once per month.



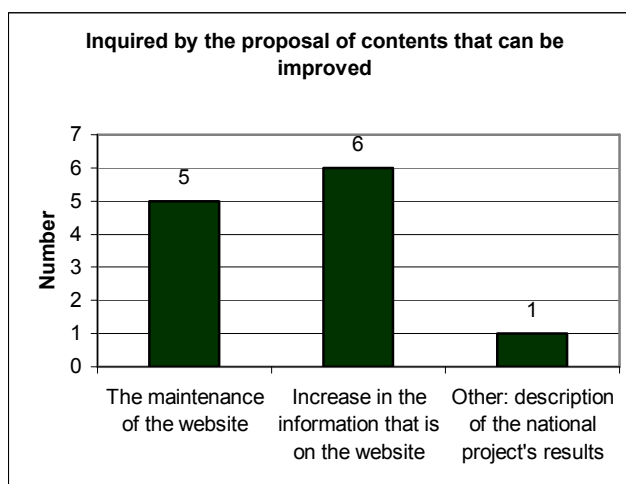
In what concerns about the global opinion about the layout and the website the inquired reveals satisfaction (10) or very satisfaction (3). About if the website is easy to use, the majority of the inquired reveals that the website is easy to use (12), and 1 thinks that the website is very easy to use.



When asked about the suggestions to improve the layout and the website, these are the main proposals: i) to put more images of presentation; ii) to have actualized information; iii) to improve the contents (some of them don't correspond to what is referred in the link); iv) to improve the translation.

We must regard that the most part of the inquired reveals that they don't have any kind of suggestions to make. They add comments like: *"I really like the colours and the way they divide the different contents. It makes the website more easy to use"* or *"the design is appropriate the way it is"*.

About the contents that can be improved, the main options regard to the maintenance of the website and to increase the information that is on the website. Emerged one more proposal related to the inclusion of information of the results of the national projects.



The inquired referred many subjects that they are interested in when visiting the website, like:

- The description of the partner organizations
- To have more information about the target groups: Information about the impact of the interventions on the beneficiaries; to learn more deeply about the people at risk of exclusion
- The products that resulted from the project, referring in a specific way: the final Congress, Itinerary for labour integration - tool that can be used facilitating the integration processes on the labour market and improving that can be done
- Equal experiences and all that regards to european projects; what kind of proposals do the project partners have in order to improve the operation of social economy
- Innovative approaches, calls for proposals, professional results.
- Press releases and reports.

About the motivations of using the website the inquired answer: i) To gather actualized information and experiences; ii) The interest and curiosity on learning more about the work on the other countries; iii) To get to know innovative approaches and case studies; iv) To have more news; and, with many references, v) a professional motivation – to get more tools.

All the inquired reveal satisfaction about the contents of the website.

When asked about what kind of information available on the website that can be used on their daily work, the inquired refer:

- The transnational products and the project's results and experiences: Equalset Experiences Guide;
- Contacts with other professionals, project proposals;
- Concrete experiences reports and the practical work that the team has done;
- Improving on the evaluations and follow up;
- Information about how people work on other countries.

This is the opinion of the inquired about the extra-information they gathered about social economy and labour integration after visiting the website:

- The situation in other countries, their initiatives and the already implemented solutions;
- To know which organizations are involved in social economy;
- Although the different concepts of social economy and the different kind of strategies on the promotion of the employment to groups at risk of exclusion it was possible to build an itinerary for labour integration with the different countries that are partners of this TCA, wich presents very different realities.

Almost all the inquired that answered to the question related to the information that they think more useful referred the products and the of the project - tools for intervention that have already been tested and validated. One pointed the possibility of making the download of the documents as an added value of the website. Other thinks that is useful to have the information related to the national projects.

No one referred in a specific way things that are unuseful on the website. People referred somethings that can be improved or developed in the future, like: the photos (they aren't clear); the translation of the policy paper; more clearness on the exposing of the project of EqualSet. One underlined the fact that "*the webpage has some utility, although I think that «no gender» language isn't complete at 100%*". Some made comments to this questions saying that they consider all the website useful.

We don't find so many comments about what people wanted to see on the website to satisfy their expectations. One refer that wanted to see more information about the meetings, and other identify the need of having more updated information.

After visiting the website, this is the image the inquired have about the EqualSet project:

“ It is a project aimed to the integration into the labour market of disadvantaged people. Concerning the results, common products can be an important support in every country and transferable in another contexts.”

“The website introduces the project partners and their results.”

“Ambitious.”

“What similar aims and solutions might be found in divers socio-economical circumstances for the similar but differently difficult problems.”

“It’s important to learn from the national and international partners’ work and experiences which can be the basis of further development.”

“I considered the website appropriate.”

“The Equal projects try to fight against the discrimination barriers on the labour market, not only at the national level but also on an international one.”

“The labour ithinerary, it’s elements and other labour experiences”

“I think that the work done on the TCA has produced different results to be shared. It result from an intensive work of experienced technicians, that had different experiments on intervention territories also different. This work is an important tool with potential of dissemination that allows the support on the job access to groups at risk of exclusion.”

After reading all these results we can conclude that the appreciation of the website is good, and that it’s results are valorised by their users. There are some improvings to make, but are less important then the references that are made about it’s utility and practical use.

Annexes – Evaluation Forms

QUESTIONNAIRE OF EVALUATION OF THE TRANSNATIONAL MEETINGS

We request that you make the most clear evaluation that is possible.

1. Which is your opinion on the following aspects of the transnational meeting? (1 = Very bad; 2 = Bad; 3 = Acceptable; 4 = Good; 5 = Very Good; 6 = Excellent)

	1	2	3	4	5	6
Respect of the agenda						
Flexible agenda without forgetting the central object of the meeting						
Coherence of the subjects explained with the objectives of EQUAL						
Respect of the opinions of all the participants						
Easy and fluid communication						
The distribution of the time allotted to each matter is adequate						
The secretary helps to solve doubts or conflicts between the partners						
Transparency and clearness of the exposed proposals						
Flexibility about the treatment of topics						
Co-operation and team work						
Value of the preceding experiment of each partner (to give importance to the previous experience of each partner)						
Share information						
Active attitude about the items on the agenda of the meeting						

2. How you classify the attitude of the partners during the meeting? (1 = Very bad; 2 = Bad; 3 = Acceptable; 4 = Good; 5 = Very Good; 6 = Excellent.)

	1	2	3	4	5	6
Feedback						
Motivation compared to the subjects and the activities to be developed within the framework of initiative EQUAL						
Will to put into practice the questions about which one speaks						
Will of mutual obligation concerning the agreements or the made proposals						
Previous preparation of the meeting by each of the partners						
Previous preparation of concrete proposals that are brought to the meeting						

3. With what intensity is the project incorporating the principles of EQUAL, in its practical activities and how you evaluate the observed situation face to the initial expectation?

EQUAL Principles	Intensity(*)				Evolution face to the expected situation (< - less than expected, = - like expected, or, > - more than expected)
	1	2	3	4	
Partnership work					
Inovation					
<i>Empowerment</i>					
Dissemination					
Equality of Oppotunities					
Enterprises involvement					
Envolvement of the workers and respective organizations					

(*) It considers: 1 = Weak; 2 = Moderate; 3 = Strong; 4 = Very Strong

4. It now interests to evaluate the repercussions of the preceding transnational meeting. You have to mark with a cross (x) the option (Low - Average - Raised) that more it is come close to your point of view:

	Low	Average	Raised
Degree of engagement reached about the agreements signed at preceding meetings			
Practical application of the granted proposals			
Coherence of the proposals in bond with initiative EQUAL			
Effectiveness of the preceding meeting			
The development of activities that answers to the requests of the labour market			
Development of new Technologies			
Development of activities that promote the equality of opportunities			
Development of activities that promote empowerment			
Development of activities that disclose a innovative approach			
Effectiveness of the team work (transnational co-operation)			
Development of the tasks allotted to each partner			
Effectiveness of methodology provided to carry out the activities suggested			
Efficiency of the exchange of information during the meeting			

5. Globally, which is your opinion about the transnational meeting?

- Very satisfied
- Satisfied
- Normal
- Little satisfied
- Unsatisfied

6. How do you evaluate the accomplishment of the specific objectives until now? You have to mark with a cross (x) the option (Low - Average - Raised) that more it is come close to your point of view:

	Low	Average	Raised
1. To get to know and compare in the different countries the basis for the setting up of a social economy company, including : legislation, organizational opportunities, social, economic and financial advantages, etc.			
2. To identify the better conditions for setting up a social economy company.			
3. To identify in the different countries, the possible barriers to the development of a social economy company, and to propose possible solutions in order to overcome them.			
4. To identify the better trade lines for a social economy company, taking into account the differences of each country.			
5. To get to know and compare the reality of the different countries, of the labour integration of the groups in risk of exclusion also social economy companies.			
6. To identify the possible barriers that specifically affect the labour integration of women in any group in risk of exclusion.			
7. To identify the better conditions for the labour integration of these groups, defining their working conditions, the necessary support both within the company (work coach, for example), and the necessary complementary services (child day care centers in order to facilitate the work integration of women in any group in risk of exclusion).			
8. To define a Labour Integration Pathway that is common to all the countries.			
9. To identify the State practices of financing and the companies of the social sector.			
10. To define a model of possible relationship between State/companies and the institutions involved in the social field (social economy companies and social institutions)			

6. How do you evaluate the progress reached since the last meeting?

7. Comment the situation observed about the involvement of the partners (and respective technician involved in the development of the project) and indicate how you perspective the future developments of the work in partnership.

8. Do you consider that your expectations had been satisfied? Why?

9. If you consider that your expectations had not been satisfied, what modifications would like to introduce?

Thank you for answering to the questionnaire. Your answers will help, without a doubt, to improve the content of the next meeting, in order to reach the objectives foreseen for the EQUAL initiative.

QUESTIONNAIRE OF EVALUATION OF THE VIRTUAL MEETINGS
--

We request that you make the most clear evaluation that is possible.

1. Which is your opinion on the following aspects of the virtual meeting? (1 = Very bad; 2 = Bad; 3 = Acceptable; 4 = Good; 5 = Very Good; 6 = Excellent)

	1	2	3	4	5	6
Respect of the agenda						
Flexible agenda without forgetting the central object of the meeting						
Coherence of the subjects explained with the objectives of EQUAL						
Respect of the opinions of all the participants						
Easy and fluid communication						
The distribution of the time allotted to each matter is adequate						
The secretary helps to solve doubts or conflicts between the partners						
Transparency and clearness of the exposed proposals						
Clear and understanding communication in the talks of each one						
Flexibility about the treatment of topics						
Co-operation and team work						
Development of the preceding experiment of each partner (to give importance to the previous experience of each partner)						
Share information						
Active attitude about the items on the agenda of the meeting						
Agreements reached						

QUESTIONNAIRE TO BE APPLIED TO ALL THE ADDRESSEES
EVALUATION OF EXCHANGES AND VISITS:

We request that you make the most clear evaluation that is possible.

1. How you can characterize the visit that you organized?

- Very annoying
- Annoying
- It would be necessary to improve some aspects
- Interesting
- Very stimulant

2. Which is your opinion about the following aspects of the visit?

(1 = Very bad; 2 = Bad; 3 = Acceptable; 4 = Good; 5 = Very Good; 6 = Excellent)

	1	2	3	4	5	6
The organization of the agenda						
Flexibility about the programmed activities						
Cleanness and comprehension of the explanations given						
Provided methodology						
Availability of the organizer partner to answer questions and doubts posed during the visit						
Contributions of the visit						
The exposed activities answer the needs and the requests of the labour market						
Interest and motivation of the organizer partner						
Introduction of new methodologies						
Effectiveness of the proposals exposed during the visit						
Coherence of the activities carried out with the objectives of EQUAL						
Share of information						
Active participation on behalf of each partner						

3. According to you, the activities carried out duly followed one another?

- Yes
- No (specify):

4. Would you have liked to add some activity moreover in the agenda?

Yes (specify)

No

5. Do you consider useful the accomplishment of this type of activities?

Yes (specify)

No (specify)

6. Would you like to repeat an experience of this type?

Yes. Why ?

No. Why ?

7. Which are the main problems that you identify in that it respects to the organization and development of the visit?

8. Which are the add values that you identify in that it respects to the organization and development of the visit?

9. Globally, which is your opinion about the visit?

- Very satisfied
- Satisfied
- Little satisfied
- Unsatisfied

10. Which were your initial expectations to the visit that would go to undertake?

11. Do you consider that your initial expectations had been satisfied with the visit?

Yes (specify)

No (specify)

12. Other observations:

Thank you for answering to the questionnaire. Your answers will help, without a doubt, to improve the organisation of the next visits.

QUESTIONNAIRE. Evaluation of the Web site www.equalset.org

We request that you make the most clear evaluation that is possible.

1. Organisation/ Institution:

2. Country:

Spain Hungary Italy Portugal Other Specify: _____

3. Gender: Female Male

4. Profession (describe your profession as clear as possible):

5. How did you had knowledge about this website: (please sign a X in the option that is more close to your opinion)

5.1. I belong to a partner of the project

5.1.1. As a technician

5.1.2. As a director / president of one of the partners

5.1.3. As a beneficiary of the project

5.2. I was invited to visit it

5.3. Other way Specify: _____

6. Which is the frequency of your visits on the Web site?

A) Daily

B) Weekly

C) Once per week

D) More than one once per week (specify): _____

E) Other (specify) : _____

9. Globally, which is your opinion about the layout and the design of the website?

Very satisfied

Satisfied

Little satisfied

Unsatisfied

10. Do you consider the website easy to use?

Very easy

Easy

Difficult

Very difficult

11. What suggestions can you make to improve the layout and the design of the website?

12. The contents of web site seem to you:

Insufficient

Sufficient

Good

Very good

13. According to you, which contents could be improved or under consideration under another point of view?

The maintenance of the Web site (update of information, access to the links,...)

Clearness and transparency of the information published on the Web site

Increase in the information that is on the web site

Other . Specify : _____

4. On a general level, which your satisfaction degree concerning the website?

- Very satisfied
- Satisfied
- Little satisfied
- Unsatisfied

12. What kind of information are you interested in?

13. What is your motivation with using this website?

14. What elements or information will you be able to use in your daily work?

15. What is the extra information that you gathered about social economy and the labour integration of disadvantaged groups after having browsed the website?

16. What do you think the most useful part of the website is?

17. Which content of the website was not useful as to your opinion? Why?

18. If you consider that your requests were not completely satisfied, what you would have liked to find on the web site?

19. For us is important to understand what is the image that any user have about our website. Could you please make a litle abstract of what is the idea that you have about the EQUALSet Project – it's aims and results?

Thank you for answering to the questionnaire. Your answers will help, without a doubt, to improve the content of the web site.

EVALUATION OF THE POLICY PAPER FROM THE EQUALSET PROJECT

We request that you make the most clear evaluation that is possible.

1. Organisation/ Institution:

2. Country:

Spain Hungary Italy Portugal Other Specify: _____

3. Gender: Female Male

4. Please specify your function on the organisation/ institution:

5. Now it is required that - after you read the policy paper – you verify the quality level of each of the analysis dimensions listed below (you can add some others, if you want):
(Level 1= Low/ 4=High)

Dimensions of Quality Analysis	1	2	3	4	Evidences (identify proof elements that justify your pontuation)
Innovation (intensity of the presence of new and distinctive characteristics of the document)					
Empowerment (in what measure the final beneficiaries or final users had a role in the construction of the product and in what measure it's utilisation allows the autonomy, integration and participation of the target groups on their social and organisational contexts)					
Adequability (respect the culture, the social and professional experience of the final beneficiaries and the organisations and answer to their needs and problems of integration and qualification)					
Utility (added values recognised by the final beneficiaries identified on the social value and individual autonomy)					
Acessibility (proximity of the final beneficiaries with the contents, supports and ways of utilisation of the policy paper)					
Equality (the document promotes the gender equality, respects the multiculturalism, emphasises the participation and the social responsibility of people and organisations)					
Mainstreaming (possibility of the tranference of the document to other contexts)					
Other dimension. Specify:					
Other dimension. Specify:					

6. In your opinion what is the added value of the presented policy paper?

7. Would you add some other proposals on this document?

No

Yes Please refer the proposals you think that could be added on the document: _____

8. Please make a final evaluation of the policy paper based on:

Strong Points	Weak points

Thank you for answering to the questionnaire.

EVALUATION OF THE TOOLS FOR LABOUR INTEGRATION AND SOCIAL ECONOMY

We request that you make the most clear evaluation that is possible.

1. Organisation/ Institution:

2. Country:

Spain Hungary Italy Portugal Other Specify: _____

3. Gender: Female Male

4. Profession (describe your profession as clear as possible):

5. How did you had knowledge about this Product: (please sign a X in the option that is more close to your opinion)

5.1. I belong to a partner of the project

5.1.1. As a technician

5.1.2. As a director / president of one of the partners

5.1.3. As a beneficiary of the project

5.2. I was invited to read it

5.3. Other way Specify: _____

6. Now it is required that - after you listen to the presentation of the product, read and use it – you verify the quality level of each of the analysis dimensions listed below (you can add some others, if you want):

(Level 1= Low/ 4=High)

Dimensions of Quality Analysys	1	2	3	4	Evidences (identify proof elements that justify your pontuation)
Innovation (intensity of the presence of new and distinctive characteristics of the product)					
Empowerment (in what measure the final beneficiaries or final users had a role in the construction of the product and in what measure it's utilisation allows the autonomy, integration and participation of the target groups on their social and organisational contexts)					
Adequability (respect the culture, the social and professional experience of the final beneficiaries and the organisations and answer to their needs and problems of integration and qualification)					
Utility (added values recognised by the final beneficiaries identified on the social value and individual autonomy)					
Accessibility (proximity of the final beneficiaries with the contents, supports and ways of utilisation of the product)					
Equality (the product promotes the gender equality, respects the multiculturalidad, emphasises the participation and the social responsibility of people and organisations)					
Mainstreaming (possibility of the tranference of the product to other contexts)					
Other dimension. Specify:					
Other dimension. Specify:					

7. What is the added value of each chapter to the already existing information?

Chapters	Added value (Please explain and justify)
<i>Integrated Pathway for Social and Economic Inclusion</i>	
Corporate Social Responsibility:	
Theoretical background	
Situation in each country	
<i>Social Economy:</i>	
Theoretical background	
Situation in each country	
Good practices:	
Spain	
Portugal	
Hungary	
Italy	
New areas of development for the future of social economy	

8. How theoretical or practical do you consider the content of the book? Why?

9. Which are the topics and ideas where it is considered to be innovative?

10. What is your opinion on the design and layout of the book?

11. Please make a final evaluation of the product based on:

Strong Points	Weak points

Thank you for answering to the questionnaire.

EVALUATION OF THE FINAL CONGRESS AT BUDAPEST

We request that you make the most clear evaluation that is possible.

Participation on 1st day: Participation on 2nd day:

1. Organisation/ Institution:

2. Country:

Spain Hungary Italy Portugal Other Specify: _____

3. Gender: Female Male

4. How did you had knowledge about this Congress: (please sign a X in the option that is more close to your opinion)

4.1. I belong to a partner of the project

4.1.1. As a technician

4.1.2. As a director / president of one of the partners

4.1.3. As a beneficiary of the project

4.2. I was invited to participate

4.3. I read information in the media/ publicity made

4.4. Other way Specify: _____

5. How you can characterize this event?

5.1. Very annoying

5.2. Annoying

5.3. It would be necessary to improve some aspects

5.4. Interesting

5.5. Very stimulant

6. Which is your opinion about the following aspects of the Congress?

(1 = Very bad; 2 = Bad; 3 = Acceptable; 4 = Good; 5 = Very Good; 6 = Excellent)

	1	2	3	4	5	6
6.1. The organization of the agenda						
6.2. Clearness and comprehension of the explanations given						
6.3. Introduction of new methodologies						
6.4. The availability of documentation about the presentations that have been made						

7. Do you consider that your expectations had been satisfied?

7.1. Yes Why ?

7.2. No Why ? _____

8. Do you know IC EQUAL?

8.1. Yes Please continue the questionnaire

8.2. No The questionnaire ends here. Thank you for answering!

9. With what intensity does the event reveals the principles of EQUAL?
 1 = Weak; 2 = Moderate; 3 = Strong; 4 = Very Strong

EQUAL Principles	Intensity(*)			
	1	2	3	4
Partnership work				
Inovation				
<i>Empowerment</i>				
Dissemination				
Equality of Oppotunities				
Enterprises envolvment				
Envolvment of the workers and respective organizations				

Thank you for answering to the questionnaire.